

Reduce Barriers to Fill
with Automated Prior
Authorization

PriorAuthPlus™

for Pharmacies

Prescriptions that require prior authorization (PA) delay treatment, frustrate patients and increase the workload for pharmacies. This can result in negative patient outcomes, customer service issues and lost revenue.

The Solution

PriorAuthPlus™ streamlines the process by enabling pharmacies to electronically generate a PA form from a PA-rejected claim.* The correct form is automatically chosen based on claim data, and is auto-populated with patient, prescriber and drug information. The form is then sent to the prescriber, who can add clinical information, digitally sign it and submit it to the plan.

Easy to Implement and Use

PriorAuthPlus easily integrates into your existing workflow and is part of the RelayHealth network, so it requires no hardware installation.

Features of PriorAuthPlus

- Easy to implement and use
- HIPAA compliant and secure
- Works with most prescription benefit plans
- Dashboard manages all PA follow-up
- Free service – no charge

* In addition to "75-Prior Authorization Required" rejections, this solution also applies to "70-Product/Service Not Covered" and for "76-Plan Limitations Exceeded" claim rejects.

Simplified Management of PA Processes

PriorAuthPlus' online dashboard increases visibility into the process because both pharmacies and prescribers manage the form, update it and monitor its status via www.covermyeds.com, a secure website.

Faster PA Resolution

With PriorAuthPlus, prescribers are more likely to complete PA requests quickly because much of the patient and drug information is already filled out. This results in quicker submission to the plan and improves the turnaround time of your PA request.

Increased Patient Satisfaction

Faster resolution improves patient satisfaction and prevents delays in treatment. The resulting streamlined process may even increase patient preference for your pharmacy.

With market-leading clinical, financial and patient connectivity solutions, RelayHealth provides the access and tools to help you improve patient care, enhance financial management and interact with patients and other healthcare providers. Put these advantages to work for you and experience the benefits of Health Connections Brought to Life™.

Benefits of PriorAuthPlus

- Increases fill rates of original medication choice
- Elevates staff productivity
- Improves prescriber response time
- Raises patient satisfaction
- Differentiates your pharmacy from competitors

To learn more, contact a RelayHealth Solutions Advisor at 888.743.8735.

This solution is presented in collaboration with:

covermyeds®

Health Connections Brought to Life™

 **RelayHealth**

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